

# Darius Young

Macon, GA 31206

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Authorized to work in the US for any employer

## Work Experience

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### **Forklift Operator/Warehouse**

Tyson Foods - Macon, GA

June 2022 to October 2023

- Forklift Operator Cold Storage is responsible for operating a forklift in a cold environment (-15 to 40 deg F) for the purpose of moving, locating, relocating, stacking and counting merchandise.
- I was responsible for the safe and efficient use of the vehicle.

### **Lower Bay Technician**

Jiffy Lube - Macon, GA

January 2021 to October 2021

- Oil change/lube technician.
- Primary role is a lower bay technician
- Drain oil and replace the oil filter.
- Secondary role may include greeting customers, all parts of oil change service including, adding oil, check/replace air and cabin filters, windshield wiper blade changes, tire pressure check/fill, and other duties as assigned.

### **Furniture Carpenter**

Georgia Artisan/Georgia - Macon, GA

2018 to 2021

- Installing wooden structures such as roofing frames, rafters, partitions, joists and stud work
- Designing and installing cabinets, shelving, fitted furniture, drywall and insulation
- Adding fixtures and fittings such as door handles, locks, hinges and closures
- Selecting lumber by size and strength to suit each job, sourcing wood to suit the customer's budget and style
- Calculating the number of fasteners required for each job

### **Automotive Technician**

Walker's auto Repair - Valdosta, GA

2016 to 2018

- Build and assemble machines or mechanical components according to requirements.
- Inspect machines, engines, transmissions etc. ...
- Conduct repairs aiming for maximum reliability.
- Troubleshoot reported problems and resolve them in a timely manner.
- Perform thorough maintenance on machinery, equipment and systems.

## **McDonalds Crew Trainer**

McDonald's - Valdosta, GA

February 2011 to October 2015

instructing and motivating crew, serving customers, keeping the restaurant clean and organized, preparing food, making sure that food safety rules are followed, and monitoring employee performance.

## **Customer Service Rep**

Verizon - Remote

January 2009 to August 2011

resolve challenging customer issues including device-related troubleshooting, billing, service inquiries and more. Answering a high volume of customer calls, you'll deliver innovative, individualized solutions, satisfying the ever- changing needs of our diverse customer base.

## **Customer Service Representative**

Teleperformance sprint - Remote

2007 to 2008

Take customer calls and provide accurate, satisfactory answers to their queries and concerns De-escalate situations involving dissatisfied customers, offering patient assistance and support Call clients and customers to inform them about the company's new products, services and policies Guide callers through troubleshooting, navigating the company site or using the products or services

## **Operations Specialist**

U.S. Navy - US Navy and US Marine Corps Reserve Center, CA

January 2004 to October 2006

Operating radar surveillance to identify enemy vessels and aircraft as friend or foe. Serving as air traffic controllers for helicopters and jets. Interpret and evaluate data presentations and making recommendations to supervisors. Apply their knowledge of naval doctrine and procedures to CIC operations. Provide their superiors with relevant technical information. Recommending offensive or defensive tactics.

## Education

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### **Some college in Massage Therapy**

Provo College - Provo, UT

2005 to 2007

### **Us Navy in Navy**

Nav

2004 to 2006

### **High school diploma or GED**

## Skills

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- Oil Change
- Drywall
- Vehicle Maintenance

- Automotive Repair
- Landscape Maintenance
- Carpentry
- Construction
- Tire Service
- Remodeling
- Surveillance
- Mechanic Experience
- Food Safety
- Mechanical Knowledge
- Transmissions
- Blueprint Reading
- Google Docs
- Typing
- Communication skills
- Customer service
- Organizational skills
- Computer networking
- Customer support
- Mac OS
- Telecommunication
- Trim Carpentry

## Military Service

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### **Branch: United States Navy**

Service Country: United States

2004 to 2006

Operating radar surveillance to identify enemy vessels and aircraft as friend or foe. Serving as air traffic controllers for helicopters and jets. Interpret and evaluate data presentations and making recommendations to supervisors. Apply their knowledge of naval doctrine and procedures to CIC operations. Provide their superiors with relevant technical information. Recommending offensive or defensive tactics.

## Assessments

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### **Forklift safety — Proficient**

March 2022

Best practices and safety hazards in forklift operation

Full results: [Proficient](#)

**Work style: Reliability — Proficient**

May 2022

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

**Sales skills — Completed**

April 2022

Influencing and negotiating with customers

Full results: [Completed](#)

**Warehouse safety — Proficient**

March 2022

Using safe practices in a warehouse setting

Full results: [Proficient](#)

**Customer focus & orientation — Proficient**

April 2022

Responding to customer situations with sensitivity

Full results: [Proficient](#)

**Scheduling — Proficient**

May 2022

Cross-referencing agendas and itineraries to avoid scheduling conflicts

Full results: [Proficient](#)

**Work motivation — Proficient**

May 2022

Level of motivation and discipline applied toward work

Full results: [Proficient](#)

**Call center customer service — Proficient**

May 2022

Demonstrating customer service skills in a call center setting

Full results: [Proficient](#)

**Verbal communication — Proficient**

March 2022

Speaking clearly, correctly, and concisely

Full results: [Proficient](#)

**Customer service — Proficient**

April 2022

Identifying and resolving common customer issues

Full results: [Proficient](#)

**Written communication — Proficient**

May 2022

Best practices for writing, including grammar, style, clarity, and brevity

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.