



LIMITED WARRANTY GUIDE

1-Year General Limited Warranty

Except as provided below, **Fouts Fire** provides the original owner with a general limited warranty for a period ending one (1) year after delivery.

Fouts Fire warrants that the new Fire and Rescue Apparatus shall be free from defects in material and workmanship under normal use and service. This limited warranty applies only if the vehicle is properly maintained and used in service that is normal for the vehicle.

“Normal service” means service that does not subject the vehicle to stresses or impacts greater than those resulting from careful use of the vehicle or chassis.

If the buyer discovers a defect or nonconformity, the buyer must notify Fouts Fire in writing within thirty (30) days after discovery.

This limited warranty is not transferable by the original owner.

Warranty Does Not Apply To:

- **Non-Fouts Components**
Integral parts, components, attachments, or trade accessories not manufactured by Fouts Fire. The applicable warranties, if any, of the respective manufacturers shall apply.
- **Misuse or Negligence**
Any vehicle, chassis, component, part, attachment, or accessory damaged by misuse, neglect, or accident.
- **Unauthorized Modifications**
Any vehicle, chassis, component, part, attachment, or accessory repaired, altered, or assembled by others (other than Fouts Fire) which, in the sole judgment of Fouts Fire, affects performance, stability, or intended purpose.
- **Normal Wear and Tear**
Products or parts that are not defective but wear out during the warranty period, including but not limited to fasteners, tires, brakes, batteries, and windshield wiper blades.
- **Consequential Damages**
Loss of time, loss of use, lodging, tolls, rentals, meals, or other expenses incurred while the vehicle is out of service.

Fouts Fire assumes no responsibility for the assembly of its parts or sub-assemblies into finished products unless assembly is performed by Fouts Fire.



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Warranty Void Conditions

The original purchaser may void this warranty, in whole or in part, if components are repaired or replaced:

1. Without prior written approval from the Fouts Fire Service Department; or
2. At a facility not approved by Fouts Fire for technical capability.

2-Year Electrical System Limited Warranty

Except as provided below, Fouts Fire provides the original owner with an electrical system warranty for a period ending two (2) years after delivery.

Fouts Fire warrants that the electrical system on its new Fire and Rescue Apparatus shall be free from defects in material and workmanship under normal use and service.

All other terms, exclusions, and limitations of the General One-Year Limited Warranty apply unless otherwise stated.

5-Year Paint and Corrosion Limited Warranty

Except as provided below, **Fouts Bros.** provides the original owner with a paint and corrosion warranty for a period of five (5) years after delivery.

Fouts Bros. warrants that the exterior body surfaces of the cab and body are free from adhesion defects caused by defective paint application or improper selection of paint materials.

This warranty applies only if the vehicle is properly maintained and used in normal service.

Coverage Details

- Applies only to exterior body paint.
- Paint on the undercarriage, cab interior, and body interior is covered only under the General One-Year Limited Warranty.
- Exterior body corrosion perforation is warranted for five (5) years, subject to all terms and conditions of this Limited Warranty (excluding cost allocations).



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Paint Warranty Exclusions

The warranty does not cover:

- Damage from exposure to corrosive agents
- Hazing, chalking, or gloss loss caused by improper care or aggressive washing
- Damage from abuse, accidents, acid rain, chemical fallout, or acts of nature
- Scratches, chips, bruises, or gloss reduction from normal use
- Custom or exotic finishes
- Competitive-use vehicles
- Repairs over previously refinished areas not stripped to proper substrate
- Claims without proper warranty documentation
- Finishes using products not approved by PPG
- Work performed by non-PPG Certified Refinish Technicians
- Work performed by non-PPG Certified Repair Centers
- Work performed by a PPG Certified Refinisher with expired certification

Exception: PPG-supplied anti-graffiti coating systems cleaned with PPG-approved products.

10-Year Body Structural Integrity Limited Warranty

Except as provided below, Fouts Bros. provides the original owner with a structural warranty ending upon the earlier of:

- Ten (10) years after delivery; or
- 100,000 miles of vehicle use.

Fouts Bros. warrants that the body sub-frame of the new Fire and Rescue Apparatus shall be free from structural failures caused by defective design or workmanship.



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Coverage Applies To:

- Body sub-frame
- Sheet metal compartments
- Mounting structures
- Other structural components identified in Fouts Bros. specifications

This warranty applies only if the vehicle is properly maintained and used in normal service.

Warranty Void Conditions

The original purchaser may void this warranty if structural components are repaired or replaced:

1. Without prior written approval from the Fouts Bros. Service Department; or
2. At a facility not approved by Fouts Bros. for technical capability.

Limited Lifetime Poly Tank Warranty

The water tank is warranted to be free from defects in material and workmanship for the normal service life of the apparatus in which it is installed.

See the tank manufacturer's policy for specific details and limitations.

Disclaimers of Warranties

THE WARRANTIES SET FORTH ABOVE ARE THE EXCLUSIVE WARRANTIES PROVIDED BY FOUTS FIRE.

FOUTS FIRE DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING:

- IMPLIED WARRANTY OF MERCHANTABILITY
- IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE
- IMPLIED WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE



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Buyer's Remedies

If the product fails to conform to the warranties stated above, and such failure is not due to misuse or improper maintenance, the buyer must notify Fouts Fire as provided and make the product available for inspection.

At Fouts Fire's request, defective parts must be returned prepaid for examination.

Within a reasonable time, Fouts Fire shall, at its discretion:

- (a) Repair or replace defective parts; or
- (b) Provide a full refund of the purchase price.

Repairs or replacements must be performed only by a facility approved in advance by Fouts Fire.

THIS REMEDY SHALL BE THE EXCLUSIVE AND SOLE REMEDY FOR ANY BREACH OF WARRANTY.

Exclusion of Consequential and Incidental Damages

IN NO EVENT SHALL FOUTS FIRE BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGES RESULTING FROM:

- Non-delivery
- Use or misuse
- Inability to use the product
- Product defects
- Negligence
- Tort

This exclusion applies regardless of the legal theory asserted.

Surety Bond Limitation

If a surety bond is part of the sale, it applies only to the General One-Year Limited Warranty and does not apply to any other warranty.



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Right to Modify

Fouts Fire reserves the unrestricted right to make design changes or product improvements at any time without obligation to modify previously manufactured or sold products.



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